

**Scotiabank
Centre**

**CODE OF
CONDUCT**

Scotiabank Centre is committed to providing a safe, welcoming, and enjoyable event experience for fans. Any behaviour that is considered to be threatening, violent, inappropriate or negatively impacting any guest or staff member will be handled immediately by our team. This may include being asked to leave the venue for the remainder of the event.

We are committed to creating an environment of safety and inclusivity aligned with our fan experience vision and the *Nova Scotia Human Rights Act*.

The following conduct is prohibited in Scotiabank Centre:

- Behaviour that is unruly, disruptive, threatening or violent in nature, including verbal or physical harassment of guests, staff and/or event personnel
- Any disruptive, harmful or disorderly behaviour or any act which, in the opinion of venue officials, presents a risk to the safety of guests, staff or event personnel, interferes with the game or event or otherwise targets other guests or other guests' enjoyment of the event
- Throwing objects of any kind, or entering the playing surface, performance or presentation area
- Displaying signs, symbols, images (including those directly or indirectly associated with hate-based organizations), using language or making gestures that are threatening, abusive, or discriminatory, including based on race, ethnicity, national origin, religion, gender, gender identity, ability, and/or sexual orientation
- Failing to follow requests from staff regarding venue operations, policies and emergency response procedures
- Smoking (including e-cigarettes or vapourizers) inside the venue or within space defined by municipal by-law
- Weapons of any kind including, but not limited to, knives, pepper spray, stun guns
- Conduct that (may) results in damage to the venue or other personal property
- Entering or attempting to enter the venue other than that permitted by a pass, ticket or credential required
- Sitting in a location other than the seat identified on the guest's ticket or pass
- Displaying signs, symbols or images for commercial purposes
- Possession of an unauthorized pyrotechnic device, smoke or fireworks
- Engaging in any commercial activity not authorized by Events East Group / Scotiabank Centre

Guests must also comply with the policies and/or codes of conduct in place for specific teams, leagues or promoters hosting events.

Any other conduct deemed by Events East Group or Scotiabank Centre to be inappropriate to the peace and good order of events, or which may adversely affect the safety of persons or property, will be handled immediately by staff.

The following conduct is prohibited in Scotiabank Centre, and will result in immediate ejection as governed by license, law or legislation:

- Conduct that is illegal
- Physical altercation
- Carrying concealed weapon, firearm or knife
- Irresponsible use or consumption or any signs of over-consumption or impairment from use of alcohol or other substances
- Possession of alcohol by a minor or providing alcohol to a minor
- Possession of alcohol not purchased inside the venue

Compliance

Guests shall comply with the direction of and instructions of Scotiabank Centre Staff. Failure to abide by this Code of Conduct is subject to sanctions at the discretion of Events East Group / Scotiabank Centre.

Depending on the seriousness of the offense identified and/or its impact on other guests, staff or event personnel may impose immediate sanctions which may include a warning with request to stop action or alter behaviour, ejection, and up to a suspension.

Guests who are ejected will have their tickets or event credentials revoked and will not be compensated in any way by Scotiabank Centre.

Failure to abide by this Code of Conduct by season ticket members, or by anyone using their tickets, may result in loss of season tickets or member privileges.

Entry

- Scotiabank Centre reserves the right to limit the size of bags, purses or backpacks permitted within the venue and to search such prior to entry.
- Scotiabank Centre reserves the right to prohibit the entry of items which may, in Scotiabank Centre's opinion, interfere with the ability of other guests to enjoy the event.

Prohibited Items

Scotiabank Centre reserves the right to deny access for any items deemed a safety concern or may result in an undesirable impact on the guest experience.

Illegal items will be turned over to the Halifax Police.

To ensure guests safety, the following items are prohibited from Scotiabank Centre:

- Aerosol cans
- Air horns (or any other noise maker may also be prohibited at the discretion of management)
- Alcoholic beverages, illegal drugs, noxious substances
- Glass bottles
- Coolers or thermos containers (personal water bottles permitted)
- Beach balls, frisbees, helium balloons or other inflatables
- Confetti and fireworks
- Firearms, knives or other weapons
- Folding chairs
- Items prohibited based on promoter or convener request

- Laser pointers
- Parcels, packages or items that the contents of which are not displayed
- Skateboards, roller-blades and roller-skates
- Stolen tickets
- Sticks or clubs (including signs or banners attached to sticks)

Venue staff have been trained to intervene when necessary to help ensure a safe and comfortable environment. Guests are encouraged to report any violations of this Code of Conduct or any inappropriate behaviour to the nearest event attendant, security guard, in-game or event via text to 902-441-5696 or by email to info@eventseast.com.

Scotiabank Centre thanks you for adhering to this Code of Conduct and for making each event special and memorable to you and your fellow guests.

APPENDIX

Definitions

Guest

Any individual attending an event at Scotiabank Centre including but is not limited to sporting events, concerts, productions, conferences, dinners and/or meetings.

Staff

Any individual directly employed by the Events East Group, Scotiabank Centre and/or those contracted, paid or unpaid, to assist in event delivery including, but not limited to supplier, partner, event promoter, convener or sport team.

Event personnel

Any individual associated with the planning and/or execution of an event being hosted at a Scotiabank Centre, including but not limited to the event planner, convener, promoter or team.